



DIAL A LIFT



A service supported by
RURAL TRANSPORT FUND
FOR NORTHERN IRELAND



A safe wheelchair friendly Door-to-Door transport service
for people living in rural areas of Craigavon & Banbridge
who have difficulty accessing everyday services

TO REGISTER PHONE

028 38 317810



Dial-A-Lift



What is Dial a Lift?

A door to door service for individuals living in rural areas who are unable or find it difficult to use public transport. It can be used for a variety of purposes including:

- Shopping
- GP and Health Centre appointments
- Hairdressers
- Pharmacy
- Post Office

You can also use the service to access training or recreational opportunities or even just to visit friends or family.

Who can use these services?

To qualify for Dial a Lift you must meet the following criteria:

- Live in a rural area i.e. an area not covered by the Urban Door to Door scheme.
- Have difficulty accessing everyday services due to lack of transport.

Do I need to register with Dial a Lift?

Yes, you must be resident in the Craigavon & Banbridge Council areas and be a member of Down Armagh Rural Transport Partnership (DART) Tel: (028) 3831 7810.

How much will it cost to travel?

Fares are charged based on the distance traveled. A copy of the Dial a Lift fare schedule is overleaf. **Please note: Smart Pass holders can avail of the Assisted Rural Travel Scheme (ARTS)**

When is the service available?

The Dial a Lift service is available Monday to Friday, 8am – 6pm

If you wish to travel outside these times please contact your local Rural Community Transport provider who will provide details of alternative services available.

How do I make a booking?

Bookings can be made by contacting your local community transport office.

All bookings must be made by 4pm on the last working day before travel. Later bookings may be accepted subject to availability.

Assisted Rural Travel Scheme (ARTS)

Assisted Rural Travel scheme allows individual passenger's with a current Smart Pass to travel free or for half fare on Dial a Lift service.

SMART Passes MUST be shown every time you wish to travel using Dial-A-Lift

Passenger Miles	Single Fare
0<5 miles	£2.00
5<10	£3.00
10<15	£4.00
15<20	£5.00
20<25	£6.00
25<30	£7.00
30+	+ 30p per mile